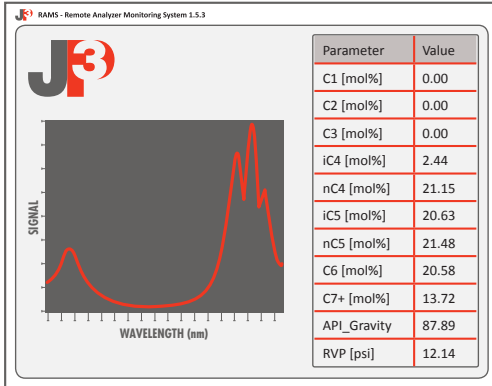


Performance Assurance



Monitoring, Support, Maintenance, and Validation Service
for Verax Analyzers



Real Time Liquid Condensate from Verax CTX

Maintain Performance Even Under Changing Processes and Operating Conditions

Performance Assurance is designed to maintain the best possible performance of JP3 Verax analyzers year after year. In most applications and environments routine maintenance requirements for Verax analyzers is extremely low. However, due to the high-value nature of the information provided by these instruments, maintaining optimum performance ensures on-going value and ROI for our customers. Performance Assurance eliminates the most common causes of performance degradation which include broad changes in the process steam composition and changes in operating parameters. This plan is highly recommended for applications where process compositions are expected to change significantly on a routine basis.

System Validation

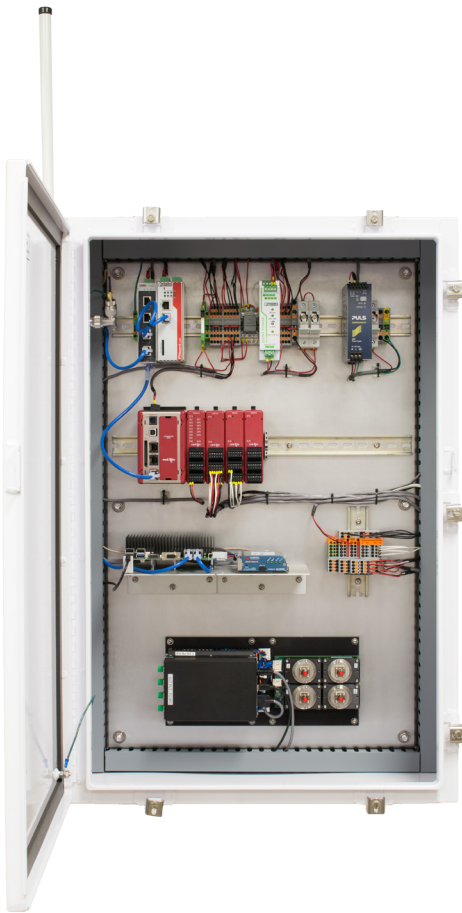
A key feature of the Performance Assurance program is regularly planned 3rd party validation of the analyzer's performance. The standard plan includes two visits by JP3 personnel to collect a range of process samples which are then sent to a 3rd party laboratory for analysis. The lab results are compared to the Verax values and the results are used to either confirm that the unit is operating within the desired parameters or the data is used to update the analyzer models and improve performance.

24 x 7 x 365 Performance Monitoring

Each Verax analyzer is equipped with communication capabilities that allow JP3 to continuously monitor the unit's health and performance regardless of location. JP3 automated systems alert our staff to any current or potential issues. Our extensive remote diagnostic and repair capability allows most issues to be quickly resolved from our central support operation, however in the event that this is not possible we can dispatch the necessary personnel to quickly fix the problem in the field with minimal impact to operations.

JP3 Expertise

Performance Assurance means that your analyzer is continuously monitored and supported by the full expertise of JP3's engineering and field support teams.



Verax CTX NIR Analyzer

Specifications

Contract Period	Annual
Features	<ul style="list-style-type: none"> • 24 x 7 x 365 Remote monitoring & notification service • Analysis package development, implementation & validation • Software upgrades and new feature enhancements • Field service and engineering services to maintain the performance and accuracy of the measurements • Two annual site visits to collect samples for model development and performance validation • Sample laboratory analysis fees • Engineering services to analyze, build and validate existing or new models
Benefits	<ul style="list-style-type: none"> • Analyzer performance is maintained at the highest level possible • Quick identification and resolution of non-conforming results • Software and models updated to benefit from latest JP3 advancements • No unplanned expenses
Coverage	Coverage scope is determined by analysis packages included in agreement
Other Offerings (not included in Performance Assurance)	<ul style="list-style-type: none"> • Extended Warranty • Equipment remote troubleshooting • Parts replacement • On-site labor and travel time

For more information:
sales@jp3measurement.com
 512.537.8450
 4109 Todd Lane, Suite 200
 Austin, Texas 78744
jp3measurement.com



Critical Data. Real Time.

